

15224

Healthcare Services Management System



Alliance Registrar-ARC

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15224 - HEALTHCARE SERVICES QUALITY MANAGEMENT SYSTEM

This standard is a sector-specific quality management standard for healthcare service providing organizations. It can be implemented in a stand-alone manner by healthcare service providers. Its requirements include TS EN ISO 9001:2008 requirements as well as additional specific definitions. This is; a quality management system standard that can be implemented in the entire healthcare sector including basic healthcare, prehospital care and hospital services, tertiary healthcare services, nursing homes, flophouses, preventive healthcare services, care services for mentally challenged, dental care, physiotherapy, occupational disease care services, rehabilitation centers and drugstores.

Alliance Offers a Fair Approach

THE INDUSTRY STANDARD FOR EXCELLENCE



KEY BENEFITS

- Planning and control of activities for healthcare providers,
- Support for process management in regards to healthcare services,
- Reduced process errors and services costs thru effective process management,
- Control and risk management, thru its risk-based structure, for clinical services,
- Provision of a prerequisite (and requirements) to access new corporate clients,
- Domestic healthcare tourism sector and increased confidence by foreign clients,
- Maintaining dynamic structure of organizations thru annual surveillance process common to all management system certification schemes, We look forward to success you in the world!



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Certification

PROCESS

Contract Signature

Signed Application

Document Review

Audit Stage 1

Audit Stage 2

Certification

Surveillance Audits



ABOUT US-ALLIANCE REGISTRAR

Alliance International Strategic Registrar's goal is to provide the highest Management Systems assessment, so that our Clients are recognized as the industry standard for excellence. We will distinguish ourselves through dedication toward improving our Client's Management Systems.

We understand the importance of impartiality and conflict of interest to ensure objectivity of our Certification activities. We will foster developmental relationships with the Clients we serve to achieve Client satisfaction. Our logo shall be perceived as a symbol of Quality and Excellence.

Alliance is an internationally accredited Management System Registrar offering a comprehensive suite of services to those organizations wishing to achieve registration.

Alliance has been built on decades of collective experience within the manufacturing and non-manufacturing industries. Our senior staff played a major role in developing the content of the Quality System Requirements and piloting the first Quality System Requirement witness audit, setting the standard by which the industry is measured.

OUR POLICY is to provide exceptional levels of customer service combined with common sense interpretations of the Standards you wish to achieve. Based on our extensive background within the quality industry we have developed a "thorough but fair" assessment approach to the registration process. This approach, welcomed by our clients, has developed a good Improvement Partnership and

earned Alliance an enviable reputation within our industry. Business leaders have put the dedication and experience of Alliance personnel to work for them and you can too

We also believe registration should be used as a development tool for your organization. Registration is only the beginning of improving your overall business. We will help by identifying opportunities for you to continue to develop your business processes to ensure not only conformance to the intent of the Standard but improvement in all aspects of the company

The logo of Alliance/ARC is the degree of public confidence and trust, which is established by customer focus, the integrity of its leadership, operating principles as well as impartial and competent assessments.

During a recent survey of ISO registrar performance, Alliance/ ARC was ranked among the top in overall customer service.

