

ISO 10015

Quality in Training Guideline



Alliance Registrar-ARC

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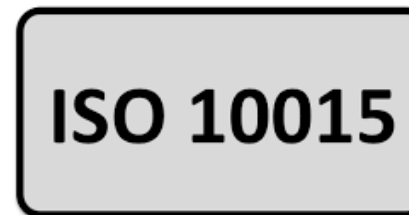
Alliance Offers a Fair
Approach

THE INDUSTRY STANDARD FOR
EXCELLENCE

Quality Standard for Training

The ISO 10015 Quality Standard for Training is a sector specific quality assurance system. It focuses on training processes at the workplace. It was developed by a group of experts from twenty-five ISO member countries and became available to the public in the year 2000.

ISO 10015 is a standard that is easily understandable for organisations used to ISO related Quality instrument since it is based on the process oriented concepts of the new 9000 ISO family of standards.



KEY BENEFITS

- ❖ Being sector specific, that is oriented towards workplace learning and training design, the standard offers organisations specific guidance in aligning their training investment with their business objectives; and
- ❖ Offering a clear roadmap for analysing the performance gaps at the organisational level and in making related training investment decisions;
- ❖ Providing state of the art guidelines in managing the training operation so that efficiency and effectiveness could be attained.

We look forward to success you in
the world!



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Certification

PROCESS

- Contract Signature
- Signed Application
- Document Review
- Audit
- Certification
- Surveillance Audits



ABOUT US-ALLIANCE REGISTRAR

Alliance International Strategic Registrar's goal is to provide the highest Management Systems assessment, so that our Clients are recognized as the industry standard for excellence. We will distinguish ourselves through dedication toward improving our Client's Management Systems.

We understand the importance of impartiality and conflict of interest to ensure objectivity of our Certification activities. We will foster developmental relationships with the Clients we serve to achieve Client satisfaction. Our logo shall be perceived as a symbol of Quality and Excellence.

Alliance is an internationally accredited

Management System Registrar offering a comprehensive suite of services to those organizations wishing to achieve registration.

Alliance has been built on decades of collective experience within the manufacturing and non-manufacturing industries. Our senior staff played a major role in developing the content of the Quality System Requirements and piloting the first Quality System Requirement witness audit, setting the standard by which the industry is measured.

OUR POLICY is to provide exceptional levels of customer service combined with common sense interpretations of the Standards you wish to achieve. Based on



our extensive background within the quality industry we have developed a "thorough but fair" assessment approach to the registration process. This approach, welcomed by our clients, has developed a good Improvement Partnership and earned Alliance an enviable reputation within our industry. Business leaders have put the dedication and experience of Alliance personnel to work for them and you can too

We also believe registration should be used as a development tool for your organization. Registration is only the beginning of improving your overall business. We will help by identifying opportunities for you to continue to develop your business processes to ensure not only conformance to the intent of the Standard but improvement in all aspects of the company

The logo of Alliance/ARC is the degree of public confidence and trust, which is established by customer focus, the integrity of its leadership, operating principles as well as impartial and competent assessments.

During a recent survey of ISO registrar performance, Alliance/ ARC was ranked among the top in overall customer service.