

Global Management Standard Award



Alliance Registrar-ARC

40660 Eglinton Ave. East Toronto, Ontario Canada Phone (1) 416-4824580

http://www.allianceregistrars.com/

Alliance Offers a Fair Approach

THE INDUSTRY STANDARD FOR EXCELLENCE

GMS Award Features/ Principals

- Management commitment
- Construction of global customer satisfaction management system
- Performance of processes
- **↓** Effectiveness of internal audits
- Risk Reduction and improvement
- Management standards system capability
- System Performance,



KEY BENEFITS

- Grading of Alliance customers and identification of bests
- Encourage customers
- Customer's system improvement
- Benchmarking, learning and improvement

We look forward to success you in the world!



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AWARD CERTIFICATION

PROCESS

Contract Signature

Client's Profile Review

Assessment of System Documented Information/Submission

On Site Assessment

Review of Results



Certification of Award

Surveillance Audits

ABOUT US-ALLIANCE REGISTRAR

Alliance International Strategic
Registrar's goal is to provide the highest
Management Systems assessment, so that
our Clients are recognized as the industry
standard for excellence. We will
distinguish ourselves through dedication
toward improving our Client's
Management Systems.

We understand the importance of impartiality and conflict of interest to ensure objectivity of our Certification activities. We will foster developmental relationships with the Clients we serve to achieve Client satisfaction. Our logo shall be perceived as a symbol of Quality and Excellence.

Alliance is an internationally accredited Management System Registrar offering a comprehensive suite of services to those organizations wishing to achieve registration.

Alliance has been built on decades of collective experience within the manufacturing and non-manufacturing industries. Our senior staff played a major role in developing the content of the Quality System Requirements and piloting the first Quality System Requirement witness audit, setting the standard by which the industry is measured.

OUR POLICY is to provide exceptional



levels of customer service combined with common sense interpretations of the Standards you wish to achieve. Based on our extensive background within the quality industry we have developed a "thorough but fair" assessment approach to the registration process. This approach, welcomed by our clients, has developed a good Improvement Partnership and earned Alliance an enviable reputation within our industry. Business leaders have put the dedication and experience of Alliance personnel to work for them and you can too

We also believe registration should be used as a development tool for your organization. Registration is only the beginning of improving your overall business. We will help by identifying opportunities for you to continue to develop your business processes to ensure not only conformance to the intent of the Standard but improvement in all aspects of the company

The logo of Alliance/ARC is the degree of public confidence and trust, which is established by customer focus, the integrity of its leadership, operating principles as well as impartial and competent assessments.

During a recent survey of ISO registrar performance, Alliance/ ARC was ranked among the top in overall customer service.